

BURSON REWARDS – TERMS & CONDITIONS

These Terms and Conditions must be read in conjunction with the 'How it Works' content on the Program website, at www.bursonrewards.com.au. In the event of any inconsistencies, these Terms and Conditions prevail.

All Burson Auto Parts Customers who participate in this Program agree to be bound by these terms and conditions.

A Customer is defined as a business purchasing from Burson Auto Parts via a Burson Auto Parts Trade Account or an invited, Registered Capricorn Trade Account.

Program Period

This Program commences on 1 March 2026 and ends on 30 June 2026. Burson Auto Parts reserves the right to cancel or extend the Program at its sole discretion.

Eligibility

Participation is by invitation only by the Promoter, to Burson Automotive Proprietary Limited authorised customer workshops in Australia (Workshop). Only one authorised representative (i.e. the owner/person who completes the registration) from each invited Workshop can enroll in this promotion (Participant).

This promotional offer is not transferable or otherwise assignable to any other party except under mitigating circumstances at the absolute discretion of Burson Automotive Proprietary Limited.

If a Workshop changes ownership during the Promotion Period, their participation will be forfeited.

Who can't claim/participate?

Directors, officers, management and employees (and their immediate families) of:

- a) the Promoter;
- b) the agencies, companies or participating premises associated with this offer / promotion; and
- c) any business where the rules or guidelines applicable to such business prohibit or exclude receipt of a prize.

The Promoter will set sales targets, and all sales targets exclude GST.

The Customer must also meet the following additional eligibility requirements:

1. The Customer must continue to have an active Trade Account with Burson Auto Parts or an active Capricorn trade account.
2. To earn or redeem Reward Points, the Trade Customer must not be in arrears or otherwise overdue with any amounts owed to Burson Auto Parts and must always maintain the account within agreed trading terms during the Program, including at the time rewards are calculated and redeemed.

Any Customer that ceases to meet the eligibility criteria will, at the sole discretion of Burson Auto Parts be disqualified from further participation in the Program and will be ineligible to receive any Awards, including previously accumulated Reward Points.

Targets

Base Targets

All Program Targets will be set by Burson Auto Parts and will be available on the Program website located at www.BursonRewards.com.au.

Program Targets exclude GST and are a total Target for the full Program duration (i.e. 4 months) and must be achieved in its entirety before any Rewards can be earned. There will be no pro-rating of Targets. Burson Auto Parts reserves the right to amend any Targets at any time during the Program period. Any changes will be notified by the relevant Burson Auto Parts Representative and/or Burson Auto Parts via the Program website at www.BursonRewards.com.au

Reporting of eligible Purchases made by a participating Customer will exclude GST when reported in this Program. By achieving and exceeding their assigned Purchase Target, Trade Customers will earn a set amount of Rewards Points that can be used on the 'Choose Your Reward®' Catalogue on the Program website. The catalogue will show the Rewards that are available for redemption (i.e. Merchandise and Gift Cards).

The following Product types will not be included in the calculation of Purchases for the purposes of this Program; Any purchases made on finance including Burson finance and external finance, products on order and not added to the customers trading account, purchases on any accounts other than the customers trading account registered for the promotion.

GST is not included in the calculation of eligible purchases for the purposes of this Program. Any Credits will be deducted in the calculation of eligible purchases.

Stretch Targets

Once the Base Purchase Target is achieved, for every additional \$100 excluding GST spent with Burson Auto Parts and / or Capricorn on eligible products before the end of June, another 10 'Stretch' Reward Points will be earned.

'My Offers' Targets

1. Burson will provide customers with BONUS Reward Points for eligible purchases, provided the customer is a Burson Rewards Insiders Club member.
2. Each offer will have specific rules that are communicated at the time of the offer.
3. The BONUS Reward Points are only available for eligible offers, as advised by Burson Auto Parts, during a specific promotional period.
4. BONUS Reward Points can be accumulated over the Burson Rewards Campaign Period, however will only be released into eligible Participants' reward accounts once their Burson Rewards Insiders Club target has been achieved (target must be achieved before June 30).

Reward Point Releases

'Base', 'Stretch' and 'My Offers BONUS' Reward Points earned in a month will be released to customers on the 15th of the following month, once the customer hits their Burson Rewards target.

On achievement of all criteria noted above, Reward Points and BONUS Reward Points will be added to the customer's existing Burson Rewards account at <https://bursonrewards.com.au/>.

Burson Rewards 'Reward Points'

Reward Points are earned based on a Registered and eligible Customer's achievement of their Burson Rewards Purchase Target:

1. Burson Auto Parts will not be responsible for any delays in the origination or processing of an order, such as system downtime, delayed delivery or submissions past Program cut-off times.
2. Eligible Burson Auto Parts Orders means orders placed by an eligible, registered and participating Trade Customer of Burson Auto Parts, on their Trade Account via www.EzyParts.com.au, in-store, via the Burson Auto Parts ordering phonenumber (1300 BURSON / 1300 287 766), via their Burson Auto Parts Sales Representative or via their Capricorn Trade Account.
3. The customer trading account must be within its trading terms at all times to be eligible to redeem rewards.
4. If a Customer has multiple Trade Accounts, each Trade Account will be treated separately within the Program.
5. Reward Points are allocated on an individual basis and are not transferrable.

Expiry and forfeiture of Program Reward Points

1. Reward Points held by all Trade Customers as part of this Program must be redeemed by 5pm on 31 October 2026. Any Reward Points not redeemed at that date will be forfeited. At the discretion of Burson Auto Parts, expiry may be brought forward or extended.
2. If the Trade Customer no longer holds an active Trade Account with Burson Auto Parts, or Capricorn, the Reward Points will be forfeited. Except for customers who have transferred between a Capricorn and Burson trading account.

Redeeming Reward Points

1. Participating and eligible Trade Customers can only redeem Reward Points for items offered in the Burson Rewards Program Reward Catalogue. All items are subject to availability.
2. To redeem Reward Points for items offered in the Program Reward Catalogue, the following process applies:
 - The 'Choose Your Reward®' Catalogue on the Program website will show the Rewards that are available for redemption.
 - To redeem any Rewards, you must:
 - Have met all Program eligibility requirements.
 - Enter a valid email address and password.
 - Select the Reward/s you wish to order;
 - Have sufficient Reward Points available to redeem those items selected;
 - Confirm your order.
 - Once confirmed, all orders are final, and Reward Points will not be reinstated. You will then receive email confirmation of your order.
3. Physical items will be delivered to the nominated Trade Customer address.
4. By ordering Rewards, you accept any conditions associated with the goods or which are stated below.

Merchandise

1. The description of merchandise on Burson Rewards Program website will be as detailed and accurate as possible as at the date of inclusion on the website. Where possible, we will include the model number and product image as a visual reference. We encourage you to undertake further investigations to ensure that your merchandise reward is as expected prior to making your Reward Claim.
2. In the event that the description does not match the merchandise reward received, you must notify Burson Rewards Program within 24 hours of receipt of the goods, and we will assess the situation. Please DO NOT open the merchandise packaging if you suspect it is an incorrect reward item.
3. For reasons outside Burson Auto Parts control, merchandise shown as being available for redemption may subsequently become unavailable. If this occurs, Burson Rewards Program will either:
 - Substitute the reward for a direct replacement if the replacement item is of the same Recommended Retail Price (RRP) and has similar features as the ordered item; or
 - Refund your 'Reward Points' and advise you via a Refund Email. (e) Rewards will not be exchanged or refunded due to change of mind.
4. If a Reward Claim has been incorrectly placed, e.g., incorrect merchandise item selected, please contact Burson Rewards Program within 24 hours to cancel the order. After 24 hours, Burson Rewards Program is unable to guarantee that the cancellation will be processed – as such, the Reward Claimant is liable for the original Reward Claim.

Fulfilment and Delivery of Rewards

1. Rewards will be delivered within 25 business days of the order being acknowledged by email to you. If you have not received your rewards within 25 business days of the order being acknowledged, please contact us immediately on info@BursonRewards.com.au.
2. Proof of Delivery records are only stored for up to 3 months by external parties (e.g. Australia Post).
3. Please ensure that Burson Rewards Program is contacted in accordance with (a) if you have not received your reward within the agreed time period.
4. Merchandise ordered through Burson Rewards Program will only be delivered to physical residential or commercial addresses within Australia. Post Office Box addresses will not be accepted.
5. If delivery is attempted but no one is available to sign for the merchandise a calling card may be left. For merchandise rewards, please contact the delivery company noted on the calling card and arrange for a suitable re-delivery date. You may be held liable for any costs associated with re-delivery of your merchandise.

In some circumstances (i.e. remote locations), delivery of large merchandise items may not be possible. Please contact the Burson Rewards Program before claiming your Reward to confirm delivery of your Reward is possible to your location.

It is solely the responsibility of the individual to ensure that:

- The correct delivery address is provided at the point of claiming merchandise.
- The claimant responds to Australia Posts request to pick up the parcel from the nominated (local) Australia Post Outlet within the required time.

Costs that are your responsibility

You agree that you are responsible for:

- Organising and paying for any installation of merchandise ordered through Burson Rewards Program.
- Organising and paying for storage and re-delivery of merchandise rewards ordered through the Burson Rewards Program if you cannot or do not, accept delivery of the reward at the time of initial delivery.

Merchandise Returns

1. Merchandise that is not the merchandise reward ordered, or that is damaged, faulty, not new or is of un-merchantable quality - must be advised to Burson Rewards Program within 24 hours of receipt. It may be returned within 7 days of delivery for an exchange for the correct item.
2. All merchandise returned under (a) above must be returned to Burson Rewards Program (or an agreed alternate address) in new or unused condition with its original packaging, instruction manuals and all accessories.
3. If merchandise is not returned in accordance with (a) and (b) above, your only right to return the merchandise (if any) is as set out in the Manufacturer's Warranty applicable to that merchandise - as stated in the Manufacturer's Product Warranty. All warranty services will be performed as described in the Manufacturer's Warranty. Burson Rewards Program does not provide warranty services.

Digital Gift Cards

If the Rewards Points are redeemed for a Digital Gift Card, the following additional provisions apply:

1. Digital Gift Cards will be delivered by the next business day after you receive email confirmation of your order.
2. If you have not received your Digital Gift Cards within 3 business days of the order being acknowledged, please email us immediately at info@BursonRewards.com.au.
3. The participant is solely responsible for ensuring that the correct email delivery address is provided when submitting an order for a Digital Gift Card Reward/s.
4. Digital Gift Cards will be delivered to your nominated email address - and will require you to click through to an online/ web link to access the Gift Card.
5. Proof of Delivery records are only stored for a limited time by external parties. Please ensure that the Program is contacted if you have not received your Reward within the agreed time.
6. Burson Auto Parts takes no responsibility for any issues occurring with the delivery / receipt of the Digital Gift Card Reward. You must ensure that your email address is adequately secured.
7. Digital Gift Cards will not be refunded once redeemed.

Items in the Program Reward Catalogue are subject to availability and may be substituted from time to time.

To the extent permitted by law, Burson Auto Parts does not make any guarantee, warranty, or representation of any kind, expressed or implied, with respect to any rewards items - including warranties of merchantability, fitness for a particular purpose or otherwise.

Audit

Burson Auto Parts reserves the right to audit any Customer relating to any Program and/or reported data and information at any time for any reason and in any manner, it sees fit. Participating Customers agree that they will cooperate fully with Burson Auto Parts in the audit process. Burson Auto Parts reserves the right to invalidate any Rewards Points earned during the Program because of inaccuracies or errors discovered through the audit.

Privacy, Participation and Promotion

If you are a Successful Participant, you, your Workshop and companion (if applicable) must take part in all publicity, photography and other promotional activity as Burson Automotive Proprietary Limited requires, without compensation, and you, your Workshop and companion (if applicable) consent to Burson Automotive Proprietary Limited using, without compensation, your name, Workshop indicia, contact information and photograph, or other likeness, for such advertising and publicity purposes. Such use may include advertising or publicity related to the naming of Successful Participants in this promotion or related to future similar contests.

Successful Participants, Workshops and companions (if applicable) also agree that Burson Automotive Proprietary Limited will own the right to any such image and photographs it takes in relation to the promotion and the holidays (or travel voucher or Burson credit, if applicable) awarded pursuant to the promotion. Burson Automotive Proprietary Limited may collect your and your companion's (if applicable) personal information directly or through its agents or contractors.

Burson Automotive Proprietary Limited will collect, use or disclose personal information (if any provided) for the purpose of conducting and administering the promotion.

Burson Automotive Proprietary Limited may disclose such personal information to its related companies, agents and contractors to assist in conducting this competition, communicating with you or storing data.

By participating, Participants consent to Burson Automotive Proprietary Limited keeping your personal information on its database to use for future marketing purposes, including contacting you by electronic messaging provided that where required by the Spam Act 2003 (Cth), Burson Automotive Proprietary Limited includes a functional unsubscribe facility in each direct marketing communication it sends you that you may use to opt-out of any further such communications and provided that the functional unsubscribe facility complies with the Spam Regulations 2021 (Cth).

By participating, you consent to receive email or SMS messages from Burson Automotive Proprietary Limited without any functional unsubscribe facility if they relate primarily to the conduct of this promotion.

Burson Automotive Proprietary Limited (see <https://www.burson.com.au/privacy-policy>) includes information about:

- a) how to seek access to the personal information Burson Automotive Proprietary Limited holds about you and seek correction of the information; and
- b) how to complain about a privacy breach and how Burson Automotive Proprietary Limited will deal with such a complaint.

Limitation of Liability:

1. Burson Auto Parts is not liable for any loss or damage whatsoever suffered (including, but not limited to, indirect or consequential loss) or personal injury suffered or sustained as result of any Rewards items claimed or provided, except for any liability which cannot be excluded by law, in which case that liability will be limited to the minimum amount permitted by law.
2. Liability for any Tax (including any applicable Fringe Benefits Tax FBT) arising out of any Awards or Rewards items provided to Participants in this Program is the sole responsibility of Program Participants. Participants should seek their own professional financial or taxation advice on the taxation consequences associated with participating in the Program and accepting any Award or Reward item.
3. Burson Auto Parts is not a qualified tax adviser and we do not accept any responsibility or liability for the validity of information provided in relation to these matters. Participants and Customers should ensure that appropriate professional advice and assistance is obtained in relation to taxation. Except as expressly provided for, Burson Auto Parts does not accept any liability or responsibility to reimburse, in part or full, any amount of tax involved.

Disputes

The interpretation of the rules and regulations shall rest solely with Burson Auto Parts. Burson Auto Parts interpretation of the rules and any decisions in relation to them will be final and binding and no correspondence will be entered into.

Need Help?

Contact your Burson Auto Parts representative or Burson Rewards at info@BursonRewards.com.au